

CWMDU WATER UNDERTAKING
Charity Nos: 513701 and 1203705
TERMS OF SUPPLY AND NOTICE OF LEVY FOR YEAR 2026

20 January, 2026

Dear Resident,

As explained at last November's AGM, we have not yet brought the new Charitable Incorporated Organisation (CIO) into operation. That means the Levy in 2026 will continue to be paid to the "old" CWU which will remain in existence at least for the time being.

This letter is an opportunity to set out the terms on which the CWU provides water. Although fundamental conditions are unchanged from those contained in the letter to residents last year, some additions have been agreed by Trustees and are highlighted in **bold type**. **Continued use of the system during the coming year will signify acceptance of these terms as thus amended.**

In return for the annual levy **and for compliance with the other conditions set out in this letter, the CWU provides an infrastructure that facilitates the supply of water to a property. Water so supplied is for normal domestic use only (or commercial use in the case of commercial premises). This does not include uses such as swimming pools.** The water supplied is untreated, except by being filtered to a particle size of no greater than 5 microns.

Responsibility for all aspects of water supply, including the provision and upkeep of a suitable infrastructure and for the quality of the water, passes to the property owner at the point that the system enters the curtilage of their property. This means that the owner of the property has the responsibility:

- To maintain all pipework within the curtilage of their property.
- To maintain any stopcock serving their property if this is also within the curtilage of their property.
- To install an ultraviolet system within their property which is adequate to ensure (at a minimum) that water supplied through the tap from which all drinking water is drawn is treated by ultraviolet light so that micro-organisms are destroyed.
- To maintain the ultraviolet system in accordance with the manufacturers' guidelines (e.g. to replace the bulb and clean the quartz sleeve in which it is located annually or earlier if required).
- To restrict the flow of incoming water to a sufficient level that is consistent with the size of the ultraviolet system installed.
- To be aware of which cold taps are treated and which are untreated.
- **To comply with any advice issued from time to time by Powys County Council.**
- **To comply with any notice issued by CWU restricting water use.**

Property owners are personally liable for any failure on their part which may result in drinking water in their property failing to meet any legal requirements for quality of drinking water from a private supply. Powys County Council Environmental Health undertakes random inspections from time to time. If the water at a property fails a water quality test undertaken by Powys Environmental Health and this is due to poorly maintained UV equipment **or other failures within the curtilage of the property**, the owner will be liable for the retesting charge, currently set at £110.

Owners of properties that are tenanted may make arrangements to pass on their responsibilities to their tenants, including requiring tenants to pay the levy directly.

The levy provides the funds that the CWU needs to maintain the infrastructure in good order and to ensure that water supply is adequate. The levy also covers environmental testing, insurance, electricity for the borehole, legal costs and accountancy. The levy is **not** a charge for water, and all properties benefit from infrastructure and supply maintenance.

Costs of works are constantly rising, and we need to be prudent in maintaining reserves. Nevertheless, despite cost pressures, the Trustees have decided that the levy should remain unchanged for a fifth year – at £200 for residential properties and £360 for commercial properties. This is, of course, a cut in real terms in what you will need to pay. We hope that is welcome. If you will have difficulty paying the levy please contact our Treasurer, Jackie Parry (contact details in final paragraph).

PAYMENT BY STANDING ORDER IS DUE ON 28TH FEBRUARY, 2026. If you already pay by Standing Order, you need to do nothing.

We much prefer payment by Standing Order and are very grateful to those of you who pay in this way. You can set up a Standing Order with your bank, using the following details.

Recipient:	Cwmdu Water Undertaking
Bank:	Lloyds
Account No:	00599884
Sort Code:	30-90-02
Reference:	Your house name/house number & street
Amount:	£200/£360
Date to Pay:	February 28 th
Length of Time:	Until further notice

Please let Jackie Parry know if you are paying the levy by standing order for the first time.

PAYMENT BY CHEQUE OR BACS IS DUE ON 1ST FEBRUARY 2026

If you pay by cheque, please make cheque payable to Cwmdu Water Undertaking; write your house name/number and street on the back, and return the cheques to Jackie Parry, at Lavender Cottage Felindre.

If you pay by BACS, please pay Cwmdu Water Undertaking, Lloyds Bank Account No. 00599884 Sort Code 30-90-02. Please write your house name/number when asked for a reference

Cash cannot be accepted in any circumstances.

For any inquiries about water supply issues, please contact Andy Grenfell on 07850 887884. For finance inquiries, please contact our Treasurer, Jackie Parry on 07849 527499 or by email to finance@cwmduwater.org.uk. For any other inquiries, please contact me on 07731883350 or by email to secretary@cwmduwater.org.uk

Thank you very much in advance for your cooperation.

PAT POSTILL
Secretary